

Comments made by Councillors

These suggestions arose from an informal discussion between the Assistant to the Chief Executive and Councillors Mrs R Brooks and Whitehouse. The following suggestions were made:

- (a) Housing Services - aware sessions would be useful to newer members (RB);
- (b) Telephone Contacts - managing aggressive or intrusive telephone calls (RB);
- (c) Work/Life Balance (including time management) issues for newer Councillors (RB);
- (d) "Finding the Way Round the Council's System" (including interaction with officers) (RB/JW);
- (e) Dealing with Difficult People (repeat favoured) (RB/JW) New Venue;
- (f) Early course on Chairing Overview and Scrutiny and Questioning Skills (JW);
- (g) Repeat of Section 106 Course favoured (RB).

RB = Councillor Brooks

JW = Councillor Whitehouse